

Website Terms of Use

Attention:

This legal notice applies to your use of this website and to any correspondence by e-mail between us and you. Please read these terms carefully before using this website. By using the website you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms of use, you should not use the website. This notice is issued by PPG Architectural Coatings UK Limited (we, us).

Our privacy policy and cookie policy also apply to your use of the website. If you purchase goods from the website, our terms and conditions of supply will apply to the sales.

We reserve the right to change these terms of use by posting any changes on the website. The new terms will be effective immediately they are posted.

1. Owner of the Website

This website is owned and operated by PPG Architectural Coatings UK Limited (registered number 436135) whose registered office is at Huddersfield Road, Birstall, Batley, West Yorkshire, WF17 9XA, England. Our VAT number is GB567166219.

2. Use of the Website

If you wish to use certain elements of this website, you may be required to register your details where indicated on the website. You will only be able to register your details and use those elements of the website if you hold an account with PPG. Certain provisions of this legal notice may be superseded by expressly designated legal notices or terms located on particular pages at this website. If you breach any of the terms in this legal notice, your permission to use this website automatically terminates.

3. Content of the Website

Unless otherwise indicated, this website contains material which is owned by or licenced to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics of the website and also, names, logos, trademarks and service marks. The content is protected by intellectual property laws including, but not limited to, trade mark and copyright. All trademarks reproduced on this website, which are not the property of, or licenced to us, are acknowledged on the website. You may view, use, download and store the material on this website for personal and research use only. Commercial use is not permitted. The re-distribution, re-publication, or otherwise making available of the material on this website to third parties without our prior written consent is prohibited. Unauthorised use of this

website may give rise to a claim for damages and/or be a criminal offence. Any rights not expressly granted herein are reserved.

4. Accuracy of Information

The information in this website is given in good faith and for general information and interest only. It is subject to change without notice. We are not responsible for any inaccuracies and (except as set out in paragraph 6 below) make no representation and give no warranty as to its accuracy. In particular, if you use the Visualiser facility, the colours will not be 100% accurate. Any colours represented on this website will only ever be an indication of the selected codes, and paint colours may vary depending on a variety of conditions not limited to the surface to which the paint is applied. We will, however, endeavour to recreate the colours on the website as closely as possible, given the current technology available. The information in this website should not be relied on and does not constitute any form of advice or recommendation. By using this website you confirm that you have not relied on any such information. Nothing on this website is intended to be nor should be construed as an offer by PPG Architectural Coatings UK Limited to enter into a contractual relationship.

5. Linking to/from other Websites

This website contains links to other websites. We accept no responsibility or liability for the content of other websites which are not under our strict control nor for any arrangements made between you and any third party named or referred to on the website. Any link is not intended to be, nor should be construed as, an endorsement of any kind by us of that other website. You may not create a link to this website from another website or document without our prior written consent. We reserve the right to withdraw linking permission without notice.

6. Liability

We do not guarantee that use of this website will be compatible with all hardware and software which may be used by you, nor shall we be liable to you if for any reason this website is unavailable at any time or for any period. Access to this website may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons beyond our control. To the extent permitted by law, we exclude all representations, warranties, conditions and other terms (including, without limitation, the conditions implied by law of satisfactory quality, fitness for purpose and the use of reasonable care and skill) which may apply to the website or any content on it, whether express or implied. The material on this website is provided "as is" without any conditions, warranties or other terms of any kind. Except as set out in the paragraph below, we will be under no liability to you whatsoever whether in contract, tort (including negligence), breach of statutory duty, restitution or otherwise for any injury, death, damage or direct, indirect or consequential loss (all three of which terms include, without limitation, pure economic loss, loss of profits, loss of business, depletion of goodwill and like loss) howsoever caused arising out of or in connection with the use of this website or the use, accessing, downloading or relying on any information or other materials contained in this

website, including, without limitation, as a result of any computer virus. These terms and conditions do not exclude our liability (if any) to you for personal injury or death resulting from our negligence, for fraud or for any matter which it would be unlawful for us to exclude or to attempt to exclude its liability. We do not guarantee that the website will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform in order to access the website. You should use your own virus protection software.

7. Visitor Material and Conduct

Other than personally identifiable information, which is covered under the privacy policy, any material you transmit, upload or post to the website shall be considered non-confidential and non-proprietary. We shall have no obligations with respect to such material. We and our designees shall be free to copy, delete, disclose, distribute, incorporate and otherwise use such material and all data, images, sounds, text and other things embodied therein for any and all commercial or non-commercial purposes.

You are prohibited from posting or transmitting to or from this website any material:

(a) that is threatening, defamatory, obscene, indecent, seditious, offensive, pornographic, abusive, liable to incite racial hatred, discriminatory, menacing, scandalous, inflammatory, blasphemous, in breach of confidence, in breach of privacy or which may cause annoyance or inconvenience or otherwise violate the legal rights of others;

or

(b) for which you have not obtained all necessary licences, consents and/or approvals;

or

(c) which constitutes or encourages conduct that would be considered a criminal offence, give rise to civil liability, or otherwise be contrary to the law of or infringe the rights of any third party, in the UK or any other country in the world;

or

(d) which is technically harmful (including, without limitation, computer viruses, logic bombs, Trojan horses, worms, harmful components, corrupted data or other malicious software or harmful data);

or

(e) which has been falsified in any way or amended to delete author attributions, legal notices or proprietary designations, including but not limited to the details of the origin or source of the material.

You may not misuse this website (including, without limitation, by hacking).

We shall fully co-operate with any law enforcement authorities or court order requesting or directing us to disclose the identity or locate anyone posting any material in breach of this paragraph 8.

8. Indemnity

You agree to keep us indemnified against all actions, claims, costs, expenses (including all legal costs) and damages brought against or suffered by us arising out of any breach of these terms and conditions or any activity relating to your use of this website (including any negligent or wrongful conduct) by you or any other person accessing this website using your name or any other name with which you have registered with this website.

9. Complete Agreement

These terms and conditions, our privacy policy and our cookie policy contain all the terms which you and we have agreed in relation to the use of the website.

10. Software

Any software which is available to download from this website may be restricted in functionality or configured to stop operating after a specified period of time. You may use such software only on the terms and conditions contained in the licence accompanying that software.

11. Download Times

In order to make the website more user-friendly and allow the amount of information to be increased, a number of software applications are used. The introduction to the website may use an element of Flash software. The website also makes use of Adobe Acrobat software, for example, to display technical data sheets. These may take more time to load than conventional HTML web pages, especially if you are accessing the website using a dial-up connection to the Internet or via a mobile device or any other wireless connection. By proceeding to download Flash or Adobe Acrobat parts of the website, you acknowledge the increased download time and computing resource needed.

12. Severance

If any of these terms and conditions shall, in whole or in part, be held to any extent to be illegal or unenforceable under any enactment or rule of law such provision shall, to the extent required, be severed from the terms and conditions and rendered ineffective as far as possible without modifying the remaining provisions and shall not in any way affect any other circumstances or the validity or enforcement of these terms and conditions.

13. Jurisdiction and acceptance of these terms and conditions

This website is controlled and operated by us from our offices in England. The formation, existence, construction, performance, validity in all aspects whatsoever of these terms and conditions or of any term of these terms and conditions or any dispute in relation to the materials contained in this website shall be governed by English law. The English courts shall have exclusive jurisdiction to settle any disputes which may arise out of or in connection with these terms and conditions or use of the website.

To contact us, please email customersupport.acuk@ppg.com

Terms and Conditions of Sale

1. Definitions

- "Buyer" means any person, firm or company placing an order with the Seller.
- "Conditions" means these terms and conditions of sale and supply.
- "Contract" means any contract between the Seller and the Buyer for the sale of Goods, or supply of Services to the Buyer.
- "Export Contract" means any Contract for the supply of Goods which is an international supply contract as defined in Section 26 of the Unfair Contract Terms Act 1977.
- "Goods" means any goods supplied by the Seller to the Buyer.
- "Incoterms" means the latest edition of the trade terms of the International Chamber of Commerce.
- "Seller" means PPG Architectural Coatings UK Limited.
- "Services" means any service performed by the Seller for the Buyer.

In these Conditions the masculine will include the feminine and neuter and vice versa, and the singular shall include the plural.

Headings are for convenience only and shall not form part of these Conditions.

2. Existence of Contract

2.1 Unless otherwise agreed in writing between the Buyer and the Seller, these Conditions shall apply to all Contracts to the exclusion of all other terms and conditions including any terms and conditions which the Buyer may purport to apply under any Buyer specification, purchase order or similar document.

2.2 These Conditions shall also apply to any future oral or written Contract save to the extent that the subject matter herein is in conflict with any written agreement signed by the Seller and governing the Contract, whereon the provisions of such written agreement shall prevail.

2.3 No verbal representation or verbal statement by an employee or agent of the Seller shall form part of the Contract nor shall any such verbal representation or statement be treated as constituting a representation on the part of the Seller or a term of the Contract unless such representation or statement shall be confirmed in writing.

3. Amendments and Cancellation

3.1 The terms of the Contract shall not be varied unless the Seller expressly makes or accepts any variation in writing.

3.2 The Contract may only be cancelled by the Buyer with the Seller's prior written consent and upon cancellation the Seller shall be entitled to invoice the Buyer for all work carried out to date by the Seller under or pursuant to the Contract including any costs and expenses incidental to that work.

4. Quantities

4.1 Any quantities stated by the Seller are not binding on the Seller. They are commercial estimates only, which the Seller will make all reasonable efforts to achieve.

5. Samples, Telephone Orders and Advice

5.1 If the Contract is a sale by sample contract, the Goods will correspond with the sample as far as reasonably possible given the nature of the Goods.

5.2 The Seller is prepared to receive the Buyer's order by telephone but will be under no liability whatsoever for any error or omission claimed by the Buyer to have arisen in relation to a telephone order and the Contract shall be treated as relating to the Goods actually supplied.

6. Orders

Orders are accepted by the Seller upon delivery of the Goods or the supply of the Services the subject of the order unless non-acceptance is communicated at that time.

7. Delivery

7.1 Delivery of the Goods or performance of the Services shall be made at the agreed place.

7.2 Where delivery is made at a place other than the Seller's premises, the Buyer will provide, without causing any material delay to the Seller or its agent, safe and proper means of access to and egress from such place and suitable facilities for the unloading of the Goods (including where reasonably needed, the attendance of the Buyer's representative at such delivery). If the same are not provided, the Seller shall be entitled to withhold delivery and/or charge the Buyer for any additional costs and time incurred or spent by the Seller or its agent.

7.4 All dates for delivery are estimates only and time for delivery is not of the essence of the Contract. The Seller may make delivery in advance of the delivery date upon giving reasonable notice to the Buyer.

7.5 The Seller shall not be liable in any way for any direct or indirect loss, damage or expense (including loss of profits and liability to third parties) suffered or incurred by the Buyer as a consequence of any delay in delivery.

7.6 The Seller may deliver in instalments if it wishes and each delivery shall constitute a separate Contract. Failure by the Seller to deliver one or more of such instalments or any claim by the Buyer in respect of any one or more instalments shall not entitle the Buyer to any remedies by adjustment of or in relation to any other relevant Contract.

7.7 The Buyer must inspect all goods within 7 working days from delivery. If any Goods are damaged, missing or lost, the Buyer must submit a detailed written claim to the Seller within 7 working days of delivery of the Goods. If the Buyer fails to submit a claim within 7 working days of delivery of the Goods, the Seller shall be released from any liability in respect of damage or loss in transit or short delivery.

7.8 The Buyer shall sign all appropriate paperwork required by the Seller before accepting the Goods and must ensure that he is in possession of and fully cognizant with the appropriate Health and Safety Data Sheet ("Data Sheet") and comply with all the requirements specified therein. The Buyer should immediately contact the Seller if it is not in possession of any such Data Sheet. The Buyer further undertakes, where appropriate, to draw the attention of its customers, employees and agents to the content of the relevant Data Sheet. All Data Sheets are in accordance with English law.

7.9 The Buyer shall indemnify the Seller against any loss or expenditure incurred by the Seller, and against any liability which the Seller may be under to any third party as a result directly or indirectly of any breach by the Buyer of its obligations under this Condition 7.

8. Risk

8.1 In respect of any Contract other than an Export Contract, the risk of damage to or loss of the Goods shall pass to the Buyer upon delivery, or if the Buyer wrongfully fails to take delivery, the time when the Seller tenders delivery of the Goods. Delivery shall be taken as occurring:-

8.1.1 where the Goods are delivered by the Seller, when the Goods are offloaded from the Seller's or its agent's vehicle;

8.1.2 where the Goods are collected by the Buyer, when the Goods are loaded onto the vehicle used by the Buyer or its agent.

8.2 In respect of any Export Contract, the risk of damage to or loss of the Goods shall pass to the Buyer in accordance with the Incoterm agreed between the parties.

9. Price

9.1 Unless otherwise agreed in writing, the price payable for the Goods shall be as stated in the Seller's price list current at the date of despatch from the Seller's premises and shall be payable in sterling. Such price shall be exclusive of any storage, carriage, insurance, customs duties and all other taxes, duties and expenses in respect of the Goods all of which shall be added to the price for the Buyer's account.

9.2 The Seller has the right from time to time to increase quoted prices in order that it may maintain its profit margin on the same.

10. Payment

10.1 Unless agreed otherwise, the Seller's terms of settlement are cash on delivery and any relaxation of these terms granted by the Seller may be withdrawn at any time without notice. The Buyer will reimburse to the Seller all costs and expenses (including legal costs) incurred in the collection of any overdue amount. For the purposes of this Condition 10.1 only, time for payment shall be of the essence of the Contract.

10.2 The Buyer shall not be entitled to set off any sum claimed against payments due to the Seller under any Contract.

10.3 Where appropriate the Seller will issue credit notes to the Buyer, which shall be off set only against such invoices as the Seller specifies. Cash refunds against credit notes will be given at the Seller's sole discretion.

11. Retention of Title

11.1 Notwithstanding the delivery of and the passing of risk in the Goods to the Buyer, title in the Goods shall not pass to the Buyer until (a) the Buyer shall have paid the Seller in full therefore pursuant to Condition 10.1 and (b) no other sums are then outstanding from the Buyer to the Seller on any account whatever whether or not such sums have become due for payment.

11.2 Until such time as title in the Goods passes to the Buyer, the Buyer shall hold such Goods as the Seller's fiduciary agent and bailee, and shall keep such Goods properly stored, protected and insured.

11.3 Until such time as title in the Goods passes to the Buyer, the Seller shall be entitled at any time to require the Buyer to deliver up such Goods to the Seller and if the Buyer fails to do so forthwith, to enter upon any premises of the Buyer or any third party where such Goods are stored and mark, identify and repossess such Goods.

11.4 In the event that the Seller exercises any of its rights under Condition 11.3, any right of the Buyer to sell, dispose of, deal or in any way use Goods in which title has not passed to the Buyer shall cease forthwith. This Condition 11.4 is without prejudice to any other rights and remedies available to the Seller.

11.5 The Buyer shall not be entitled to pledge or in any way charge by way of security for any indebtedness any of the Goods, which remain the property of the Seller.

12. Effect of Default by the Buyer

12.1 If the Buyer does not pay the Seller in full when due, compounds with its creditors, executes an assignment for the benefit of its creditors, has a bankruptcy order made against him or being a company, an order is made for the appointment of an administrator to manage the affairs, business and property of the Buyer or documents are filed with a court of competent jurisdiction for the appointment of an administrator of the Buyer or notice of intention to appoint an administrator is given by the other party or its directors or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986) or a receiver or liquidator appointed over all or part of its assets or takes or suffers any similar action in consequence of debt or becomes insolvent, all sums outstanding in respect of Goods and Services shall become payable immediately. The Seller may at its absolute discretion and without prejudice to any other rights and remedies it may have:

12.1.1 suspend all future deliveries of Goods or performance of Services to the Buyer and/or terminate the Contract without liability upon its part; and

12.1.2 require payment of interest on all amounts due at a daily rate equivalent to 4% per annum above the base rate of Lloyds TSB Bank Plc from time to time in force on the balance outstanding until payment is made in full, such interest to accrue after as well as before any judgement; and

12.1.3 exercise any of its rights pursuant to Condition 11.

Unless the Seller expressly elects otherwise, any Contract between it and the Buyer shall remain in existence notwithstanding any exercise by the Seller of its rights under this clause.

13. Intellectual Property

13.1 Where the Seller has manufactured Goods in anticipation of the Buyer's order in expectation of a continued course of dealing, the Buyer licenses the Seller, both before and after termination of any Contract, to dispose of such Goods (but not to manufacture more) notwithstanding that they include the Buyer's trademarks, copyright and get-up.

13.2 No warranty or representation is given by the Seller that the Goods do not infringe any copyright, patents, trademarks, registered designs or other industrial property rights of third parties.

13.3 The supply of Goods by the Seller shall not confer any right upon the Buyer to use any of the Seller's trade marks (except in the re-sale of goods in the packaging supplied by the Seller), or any of the Seller's copyright, patents, trademarks or design rights, and at all times such copyright, patents, trademarks and design rights shall remain the absolute property of the Seller.

13.4 The Buyer shall not alter any packaging comprising the Goods and shall not obliterate or obscure any warnings or advice appearing on such packaging concerning the use, storage or disposal of the Goods.

14. Warranties and Liabilities

14.1 By their nature the type of Goods supplied by the Seller may vary from precise specification depending on the raw materials and formulation used. The Seller therefore does not warrant precise compliance with technical or data sheets and labels describing them. The Seller warrants that the Goods will be within the tolerances specified by the Seller.

14.2 The Seller reserves the right to use alternative raw materials or formulations in manufacturing the Goods without notice to the Buyer provided that the Goods shall not be rendered unfit for the purposes communicated by the Buyer to the Seller. Minor changes in the colour, appearance or performance in the Goods as a result shall not be actionable by the Buyer.

14.3 Any Goods supplied by the Seller as "trial products" at the request of the Buyer are provided for test purposes only and the Buyer shall be solely responsible for any loss or damage arising from or related to them.

14.4 Subject to the provisions of Condition 14.5, the Seller's liability to the Buyer whether for any breach of the Contract or any duty owed to the Buyer or otherwise shall be limited, as the Seller may elect, to making good any shortage, replacing the Goods or refunding all, or part of, the Contract price against return of the Goods. The Seller shall be under no liability for any consequential or indirect loss suffered, or liability to third parties incurred, by the Buyer.

14.5 Liability for death or personal injury resulting from the negligence of the Seller shall not be limited within the United Kingdom. In the case of Export Contracts only, the Seller shall not be liable for death or personal injury resulting from the negligence of the Seller.

14.6 Subject as expressly provided in these Conditions, all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.

14.7 Nothing in this Condition 14 shall have the effect of excluding or limiting any liability of the Seller under the Consumer Protection Act 1987 or similar consumer protection legislation to a person who has suffered damage as a result of a defective product.

14.8 The Seller shall not be liable to the Buyer nor be deemed to be in breach of contract by reason of any delay in performing, or any failure to perform, any of the Seller's obligations in relation to the Contract if the delay or failure was due to any cause beyond the Seller's reasonable control including difficulties in obtaining raw materials, labour, fuel, parts or machinery, power failure or break down of machinery. Any such delay or failure on the part of the Seller shall not affect the obligation of the Buyer to pay for the Goods already delivered.

15. Regulations and Labelling

15.1 In the case of an Export Contract, the Buyer shall be responsible for compliance with all relevant laws and regulations and for obtaining and maintaining at its expense any necessary import or export licences, customs clearance, exchange control consent or other authorisations and permits whatsoever and the Buyer shall ensure that the Goods are at all times labelled in such a way as to ensure the safety which a person is entitled to expect from the Goods.

15.2 The Seller accepts no responsibility for the content or design of the Buyer's labels, get-up or literature where these are provided other than by the Seller.

16. Contracts (Rights of Third Parties) Act 1999

The Contracts (Rights of Third Parties) Act 1999 is excluded and shall not apply to any Contract.

17. Data Protection Act 1998

17.1 The Seller endeavours to provide all customers with a copy of the Seller's Notification Statement ("Statement") which sets out the purposes, which the Seller may use personal information for. A copy of the Statement is displayed in all our trade centers. If you require a copy of the Statement please contact the Data Protection Compliance Officer, Legal Department, PPG Architectural Coatings UK Limited, Huddersfield Road, Birstall, Batley, West Yorkshire, WF17 9XA.

17.2 The Buyer agrees to the disclosure to any credit reference agency, or credit or fraud monitoring scheme, of the details of the Buyer's performance of its obligations to the Seller under any Contract.

18. Waiver

The failure of the Seller to insist upon the strict performance of any of the terms and conditions of the Contract shall not be construed as a waiver of any such term or condition and shall in no way affect the Seller's right to enforce such provision at a later date.

19. Severability

If any wording in any provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall, to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness, be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect.

20. Governing Law

The construction, validity and performance of the Contract is governed by English law and by entering into the Contract the parties submit to the exclusive jurisdiction of the English Courts.

**PPG Architectural Coatings UK Limited, Huddersfield Road, Birstall, Batley, West Yorkshire, WF17 9XA.
Registered In England Number: 436135.**

Your attention is particularly drawn to the provisions set out in Conditions 4.1, 5.2, 7.4, 7.5, 7.7, 7.9, 9.2 and Condition 14. SJM/01.03.06

Privacy Policy

Please take a few minutes to read this statement carefully as it contains important information about our use of the Personal Information that you give us now or in the future, or which we have acquired or will acquire as a result of our business or proposed business relationship with you.

"Personal Information" is any information from which an individual can be identified. For example, your name, address, telephone number and e-mail address may be Personal Information. It is our policy to take all necessary steps to ensure that Personal Information held by us is held securely and processed fairly and lawfully.

Any Personal Information you give us will be held on secure data servers which protect against access behind password protected systems or offline. All our employees and data processors who have access to Personal Information are obliged to respect the confidentiality and security of your Personal Information.

It is also our policy to ensure that all statutory requirements are complied with, including the eight Data Protection Principles contained in the Data Protection Act 1998 (the "DPA"), and to monitor our internal procedures periodically to ensure compliance. For the purposes of the DPA, PPG Architectural Coatings UK Limited is the data controller of your Personal Information.

1. Information That We Collect From You

When you visit, register, request information or order products or services on our website you may be asked to provide certain information about yourself including your name, contact details and credit or debit card information. We may also collect information about your usage of our website as well as information about you from messages you post to the website and e-mails or letters you send to us.

We may automatically collect the following information each time you visit our website:

- technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, login and browser information, time zone setting, operating system and platform
- information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page.

Our website uses cookies to distinguish you from other use of our website. You can find more detailed information about the cookies we use in our cookie policy.

2. Our Use of Your Personal Information

We may use your Personal Information for the following purposes:

- Website Access and Administration:

We will use and analyse your Personal Information so that we can administer, support, improve and develop our business and website;

- Order Processing and Account Management:

Your Personal Information will enable us to manage your account and provide you with access to all parts of our website and to supply the goods or services you have requested. It will also enable us to bill you and to contact you when necessary concerning your orders;

- Advertising, Marketing and Public Relations:

We may use your Personal Information to provide you with information about our business activities, products and services by telephone, fax, e-mail or post or to contact you to conduct market research, scientific or technical research. If you do not wish us to contact you for these purposes, or if you have a preferred method of contact, please tick the relevant box situated on the form on which we collect your data;

- Consultancy and Advisory Services:

We may use your Personal Information to provide you with advice, after sales, customer care, consultancy and technical support services; and

- Databases:

We may store your Personal Information for the purpose of assisting us in devising and implementing our trading and marketing strategies and activities.

3. Third Parties and Disclosure of Personal Information

We may disclose your Personal Information to any member of our Group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in s1159 of the Companies Act 2006. We may disclose your Personal Information to third parties who we instruct to process that Personal Information on our behalf, particularly with regard to the issuing of invoices, mail shots and market research.

Such third parties are required by us to sign an agreement under which they agree to only use your Personal Information for the purposes we instruct, and to take appropriate measures to prevent unauthorised or unlawful access to it.

We regard our database of customer information (which will include your Personal Information) as a valuable asset. Should we sell or transfer any of our business assets, this may include a sale or transfer of such databases of information to third parties.

We may disclose your Personal Information if we are under a duty to disclose or share your Personal Information in order to comply with an legal obligation, or to enforce or apply our Website Terms of Use or Terms and Conditions of Supply , or to protect the rights, property or safety of PPG, our customers or others. This includes exchanging information with organisations for the purposes of fraud prevention.

Your Personal Information may be transferred or stored in countries outside the European Economic Area ("EEA"), and as such may be processed by staff outside the EEA. Any transfer or storage of Personal Information will be under strict conditions of confidentiality and security.

In using this website, you consent to such use of your Personal Information. Except as set out above, we will not disclose your Personal Information to anyone else without first obtaining your consent.

We will do our best to protect your Personal Information but we cannot guarantee the security of data transmitted to our website and such transmission will be at your own risk.

Our website may contain links to other websites that are not owned by us. We are not responsible for the content of such websites or for the privacy policy of such websites or for Personal Information which such websites may collect or place on your computer.

4. Obtaining, Correcting or Updating Your Personal Information

You can find out what Personal Information we hold about you by writing to our Data Protection Compliance Officer at PPG Architectural Coatings UK Limited, Huddersfield Road, Birstall, Batley, WF17 9XA.

We are entitled to charge a fee of up to £10 for this service and to request further details from you, if required. If any of the Personal Information we hold about you is incorrect or needs updating, or if you want us to delete any Personal Information or change our method of contact with you, please email your request to enquiries@ppg.com.

5. Changes to this Statement

Any changes to our Privacy Statement in the future will be posted to our website and, where appropriate, through e-mail notification.

Cookie Policy

When you use our website, we may store some information about your use. This will be in the form of a "cookie", which is a small file that we store on your browser or the hard drive of your computer if you agree to us doing so. By storing cookies, we are able to tailor the website to match your interests and preferences.

We use the following cookies:

Strictly necessary cookies – these are required for the operation of our website. They include, for example, cookies which enable you to log into secure areas of our website or use a shopping cart.

Performance cookies – these allow us to recognise and count the number of visitors and to see how visitors use our website. This allows us to improve the way our website works by ensuring you are able to find what you are looking for.

By browsing our website, you consent to our use of cookies (unless you have chosen to disable them). Your Internet browser may allow you to erase the cookie files, block all cookies or receive a warning before a cookie is stored although, in that case, you may not be able to use certain features on our website.

Please refer to your browser instructions to block cookies.

Contact Information

For any general enquiries, contact your Sales Representative or drop us an email at customersupport.acuk@ppg.com.

About PPG

PPG Industries is one of the world's largest suppliers of paints, coatings, optical products, speciality materials, glass and fibre glass. Founded in 1883 and based in Pittsburgh, USA it operates in around 70 countries worldwide. In 2013, the average number of employees was 39,200 and net sales were \$15.1 billion. PPG Industries' vision is to continue to be the world's leading coatings and speciality products company through leadership, transportation, consumer products, and construction markets and aftermarkets to enhance more surfaces in more ways than any other company does.

You can find out more about PPG Industries [here](#).

You can find out more about our Modern Slavery and Human Trafficking policy [here](#).